

# FGISonline



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# Services, Billing and Certification Project



- Currently in development
- Automation of:
  - Service Requests
  - Billing/Charges
  - Certification
- Benefits
  - Greater customer access to information
  - Reduce manual data entry
  - Reduce potential for errors

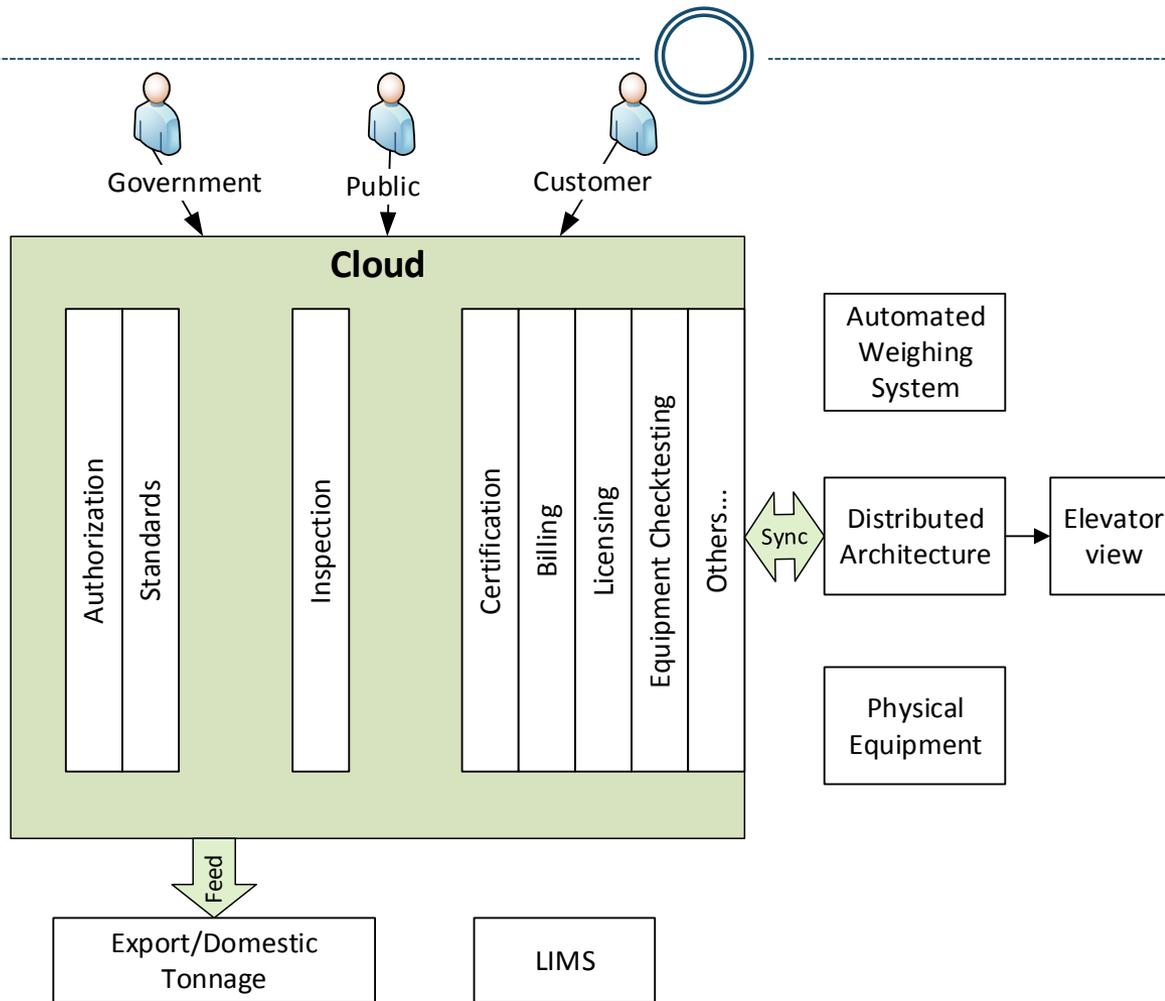


# Lab Data Automation Project

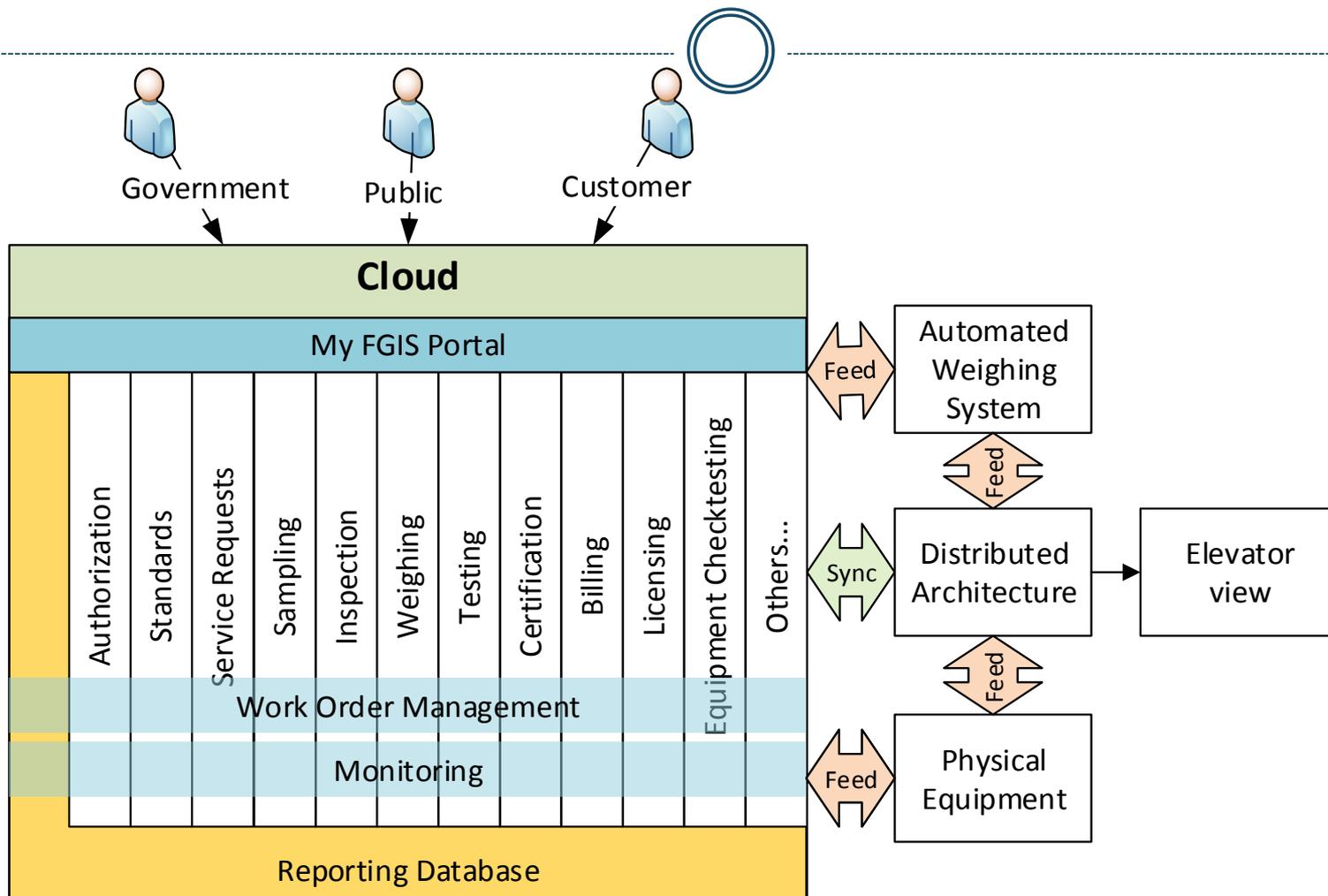


- Currently in Requirements phase
- Electronically capture results for services
  - Who, what, when, where, why
- Benefits
  - Reduce manual data entry
  - Reduce potential for errors
  - Improve and expand quality control
  - Provide results faster to the customers

# Past



# Future State



# myFGIS - External Customers



Will be able to:

- Request Services via the internet
- View estimates of charges for services requested
- Pay COD Charges through Pay.gov
- View results for each service
  - Inspection, weighing, stowage exams, phyto, etc.)



# myFGIS - External Customers



Will be able to:

- Request certification via the internet
- Preview certificates prior to issuance
- Retrieve certificate data electronically
- Manage access of users within their company



# myFGIS – FGIS Employees



Will be able to access information regarding:

- Quality assurance information
- Licensing
- Equipment checktesting
- Billing of services
- Data verification



# myFGIS – FGIS Employees



DIIA will be able to Manage:

- Foreign Complaints
- Outreach

FMD and TSD will be able to:

- Provide results to customers quickly
- Monitor procedures
- Conduct Surveys



# myFGIS – FGIS Employees



QACD will be able to Manage:

- Designations and Delegations
- Geographic areas
- Registered exporters
- Conflict of interest

